



**ORACLE®**

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**JD EDWARDS ENTERPRISEONE**

**Customer Self Service**

Joel Schipper, Principal Solution Architect

January 17, 2006



choose your area of interest...

Sign-in from Your Corporate Portal

Customers + Partners



Breast & Body Aesthetics



Women's Health



Men's Health



Pediatric Specialties

### News from Mentor...



[Mentor Launches New Self-Cath<sup>®</sup> Hydrogel™ Intermittent Catheter](#)



[Mentor Names Kristine Foss as Vice President of Clinical and Regulatory Affairs](#)



[Mentor Reports Record First Quarter Financial Results with Double-Digit Sales and Earnings Growth](#)  
**Webcast: August 2nd, 5pm, EDT**

[Click here for more headlines...](#)

### The power to transform.

As a leading global medical device company, Mentor addresses a wide variety of health-related needs. Whether managing a chronic medical condition, restoring physical function, or enhancing body image, our products help to transform people's lives. Explore your area of interest from the choices above, or learn more about Mentor, the company.

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## JD EDWARDS ENTERPRISEONE

**Customer Self-Service** | My Workspace

### CSS Search



Search for:

Orders by Customer PO No.

Or Advanced Search for:

Orders

### CSS Tasks



Customer Dixon Mfg Industries - MI Plant

Tasks

Manage Orders

### CSS Customer Alerts



#### Account Alerts

Past Due	1
Reminder Sent	0
Next Due Date	None

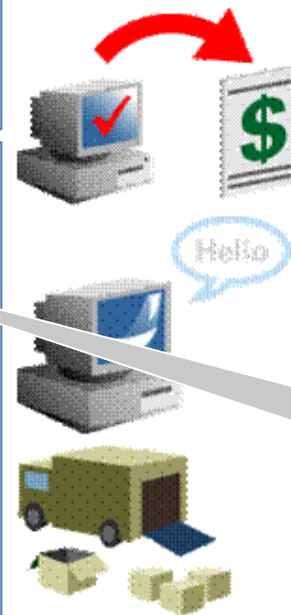
#### Order Alerts

Held Orders	0
Items Shipped (past 0 days)	0

#### Shipment Alerts

As of 11/14/2006

Deliveries Due	0
Deliveries Past Due	1
Deliveries Pending	0



#### [My Account Information](#)

Click here to review your account balance and receivables aging summary, as well as payment status.

#### [My Service & Support](#)

Click here to register your products, search solutions for commonly known issues, let us know about an issue. You can enter a service request if you can't find your solution here.

#### [My Shipments](#)

Click here to track the status of

Drill on Alerts

- Customer Order Information
- [Account Information](#)

Click on Program Links to Perform Actions

### Tasks

**Customer:** Dixon Mfg Industries

- [Manage Orders](#)
- [Order Through Product Catalog](#)
- [Add Recurring Order](#)
- [Manage Recurring Orders](#)
- [Release Blanket Orders](#)
- [View Invoices via Orders](#)
- [Manage Forecasts](#)
- [Manage Customer Information](#)
- [Manage Consensus Forecast](#)

### Product Service Information

- [Search Problem Analysis](#)
- [Enter Service Request](#)
- [Inquire on Open Service Requests](#)
- [Entitlement Inquiry](#)
- [Product Registration Entry](#)

### Inventory Management

- [View Inventory Quantities](#)
- [Supply/Demand Inquiry](#)
- [Product Search by Keyword](#)

### Company Website

choose your area of interest...

Breast & Body Aesthetics

Women's Health

**News from Mentor...**

[Mentor Launches New Self-Cath Hydrogel Intermittent Catheter](#)

**The power to**

As a leading global m health-related needs.

### Search

Search for:

Orders by Customer PO No.

---

or Advanced Search for:

Orders

### Shipment Tracking

Review Shipment Status

Track Shipment With Carrier

---

Shipment Number

- [Customer Order Information](#)

- **Account Information**

Look at Account Information

**Account Information Alerts**

**Alerts**

Past Due	32
Reminder Sent	0
Next Due Date	None

**Account Balance**

**Business Account Balance**  
As of 12/11/2004

Currency	USD
Amount Due	36,870.01
Amount on Open Orders	92,184.70
Total Credit Balance	129,054.71
Credit Limit	0.00
Over Credit Limit	129,054.71

**Account Aging**

**Business Account Aging**  
As of 12/11/2004

Currency	USD
Future	0
Current	0
1 - 30	0
31 - 60	0
61 - 90	0
91 - 120	0
121 - 150	36,870.01
151 - 999	0
Over 999	0

Change Aging Date

(Enter Date as MM/dd/yyyy)

**Account Payment Status**

**Business Payment Status**  
As of 07/13/2004

Currency	USD
Average Days Late	3.68
% of Amount Paid Late	100.00
Date of First Invoice	01/15/2004
Date of Last Invoice	02/07/2004
Date Last Paid	03/01/2004
Amount Invoiced This Year	61,329.78
Amount Invoiced Prior Year	0.00
Last Applied Amount	-19,042.53



### Order Information for Dixon Mfg Industries

#### Advanced Search

Sold To *Dixon Mfg Industries*

Ship To *All Selected*

Change

Clear

Search by

Order Type

All Orders

Sales Order Number

Customer PO Number

Order Date From

To

Find

Close

Clear,  
Obvious  
Actions –  
No Training  
Required!



Product Catalog for Dixon Mfg Industries

Close Form Tools  
X [Form Icon] [Tools Icon]



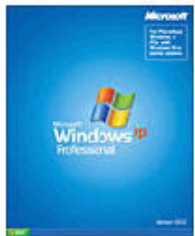
[Desktop Computers](#)



[Printers and Ink](#)



[Peripherals](#)



[Software](#)

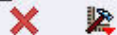
[Supplies](#)

Visual, Catalog  
Driven Order  
Entry.  
Supports  
Configurator



## Product Listing for Dixon Mfg Industries

Close Tools



### Desktop Computers



[NetWay16/MidLevel NetSystem PC \(Item 1600\)](#)



[NetWay16/HighLevel NetSystemPC \(Item 1610\)](#)



[NetWay16/Graphics NetSystem PC \(Item 1620\)](#)

Drill through  
Nested  
Catalogs, or  
Enter Item  
Number



### Product Information for Dixon Mfg Industries

Cancel Tools



#### Product Information

##### NetWay16/MidLevel NetSystem PC

Image



Item Number 1600

Unit Price 924.6500

Quantity Requested

Date Requested

Ship To Dixon Mfg Industries

View Shopping Cart after adding this item

Clear,  
Obvious  
Actions –  
No Training  
Required!



### Company Information

#### View Customer Information

[View Additional Customer Information](#)

#### Company Name

Mailing Name	Dixon Industries	
Secondary Mailing Name	Suite 900	<input type="button" value="Edit"/>

#### Company Address

22352 Southeast Center Drive Ann Arbor MI 48103	<input type="button" value="Edit"/>
--	-------------------------------------

#### Company Contact Information

Business Line	800	555-3258	
Facsimile Line	800	555-3258	
Email Address			
URL Address			<input type="button" value="Edit"/>
			<input type="button" value="Close"/>

Clear,  
Obvious  
Actions –  
No Training  
Required!



Order Information for Dixon Mfg Industries

View Order Header

All Orders >> 14 Record(s) Found

[Advanced Search](#)

Sort by   Ascending  Descending

Clear,  
Obvious  
Actions –  
No Training  
Required!

Records 1 - 10

[Customize Grid](#)

Grid Format Name2

	Sales Order Number	Order Type	Ship To	Request Date	Total Amount	Currency	Customer PO Number	Address Number
<input checked="" type="radio"/>	<a href="#">270</a>	Blanket Sales Order	Dixon Mfg Industries	12/31/04		US Dollar	DX010104-12310	59310
<input type="radio"/>	<a href="#">271</a>	Blanket Sales Order	Dixon Mfg Industries	03/31/04		US Dollar	DX33104-123104,	59310
<input type="radio"/>	<a href="#">9939</a>	Sales Order	Dixon Mfg Industries	06/17/04		US Dollar		59310
<input type="radio"/>	<a href="#">9945</a>	Sales Order	Dixon Mfg Industries	06/04/04	26,158.55	US Dollar		59310
<input type="radio"/>	<a href="#">9951</a>	Sales Order	Dixon Mfg Industries	06/10/04	3,748.75	US Dollar		59310
<input type="radio"/>	<a href="#">9953</a>	Sales Order	Dixon Mfg Industries	06/11/04	21,250.00	US Dollar	DX010104-33120	59310
<input type="radio"/>	<a href="#">9954</a>	Sales Order	Dixon Mfg Industries	06/11/04		US Dollar		59310
<input type="radio"/>	<a href="#">9963</a>	Sales Order	Dixon Mfg Industries	06/11/04		US Dollar	testtc	59310
<input type="radio"/>	<a href="#">9971</a>	Sales Order	Dixon Mfg Industries	06/13/04	149.95	US Dollar		59310
<input type="radio"/>	<a href="#">10281</a>	Sales Order	Dixon Mfg Industries	08/11/04	1,849.30	US Dollar		59310



### Order Information for Dixon Mfg Industries

#### View Order Detail

Sales Order Number 9953      Sales Order      [Account Info](#)      [On-line Invoice](#)

**Order**      [Ship To Address](#)

Customer PO Number	DX010104-3312004	Order Date	06/11/04
Currency	US Dollar	Requested	06/11/04

Clear,  
Obvious  
Actions –  
No Training  
Required!

Records 1 - 1

[Customize Grid](#)

Line Item	Order Quantity	Unit of Measure	Item Number	Item Description	Unit Price	Extended Price	Shipment Number	Ship To
1.000	25	Each	1600	NetWay16/MidLevel Netf	850.0000	21,250.00		Dixon Mfg Industri

[Edit Order](#)

[Close](#)



## View Sale Order Invoices for Dixon Mfg Industries

## View Sales Order Invoices

[Advanced Search](#)

Sales Order Number 9953

[Tax Summary](#)

Currency US Dollar

[Discount Summary](#)

Plug in Credit  
Card  
Processing  
partners

Records 1 - 7

[Customize Grid](#)

	Description	Unit of Measure	Quantity	Extended Price	Taxable	Order Number	Invoice Number	Invoice Type	Invoice Date
<input checked="" type="radio"/>	NetWay16/MidLevel NetSystem PC	Each	25	21,250.00		9953	<a href="#">10903</a>	Invoice	06/29/04
<input type="radio"/>									
<input type="radio"/>	Order Total . . .			<b>21,250.00</b>					
<input type="radio"/>	Taxable Amount			21,250.00					
<input type="radio"/>	@ Tax Rate 6.700 %			<b><u>1,423.75</u></b>					
<input type="radio"/>	Freight Charges								
<input type="radio"/>	INVOICE TOTAL			<b>22,673.75</b>					

Close

[Customer Order Information](#)  
[Account Information](#)

**Customer Alerts**

<b>Account Alerts</b>	
Next Due Date	None
<b>Order Alerts</b>	
Items Shipped (past 10 days)	0
<b>Shipment Alerts</b>	
As of 05/06/2005	
Deliveries Due	0
Deliveries Past Due	11
Deliveries Pending	1

**Product Service Information**

- [Search Problem Analysis](#)
- [Enter Service Request](#)
- [Inquire on Open Service Requests](#)
- [Entitlement Inquiry](#)
- [Product Registration Entry](#)

**Track Shipments**

**Inventory Management**

- [View Inventory Quantities](#)
- [Supply/Demand Inquiry](#)
- [Product Search by Keyword](#)

**Tasks**

**Customer:** Dixon Mfg Industries

- [Manage Orders](#)
- [Order Through Product Catalog](#)
- [Add Recurring Order](#)
- [Manage Recurring Orders](#)
- [Release Blanket Orders](#)
- [View Invoices via Orders](#)
- [Manage Forecasts](#)
- [Manage Customer Information](#)
- [Manage Consensus Forecast](#)

**Search**

Search for:

Orders by Customer PO No.

or Advanced Search for:

Orders

**Shipment Tracking**

Review Shipment Status

Track Shipment With Carrier

Shipment Number



## Shipment Tracking for Dixon Mfg Industries

### View Shipments

Delivery Pending As of 05/06/05 >> 1 Record(s) Found

Refine your search below

[Advanced Search](#)

Shipment status

Sorted by

Ascending

Descending

Refresh

Records 1 - 2

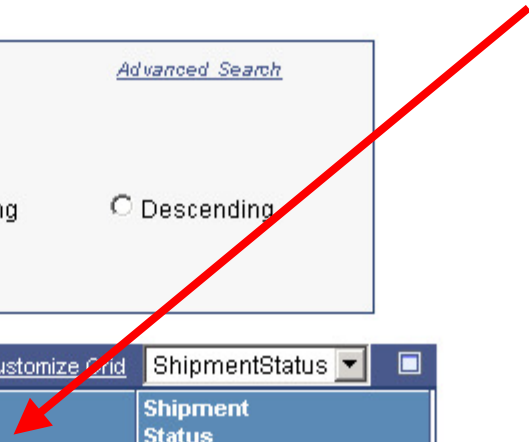
[Customize Grid](#)

ShipmentStatus

Shipment Number	Ship Date	Delivery Date	Track With Carrier	Shipment Status
<a href="#">10243</a>	05/06/05	05/07/05	<a href="#">Federal Express</a>	Pending

Close

Shipment  
Details



### New Shipment Detail

Shipment Number: 10248 [Track With Carrier](#)



Link to Carrier Tracking

Shipment Information | **Date and Time** | Ship To Address

Shipment		Delivery	
Shipment Date	05/11/05	Delivery Date	05/12/05
Shipment Time	00:00:00	Delivery Time	00:00:00

Records 1 - 3 Customize Grid

Item Number	Item Description	Quantity Shipped	Unit Of Measure	Sales Order Number
14432	Superlube 518	120	Quart	<a href="#">10346</a>
			blank	
			blank	

Close



Welcome Customer Self-Service

Full back-end CRM Service Support

My Favorites New Page Edit Page

- Orders & Shipments
- My Account
- Service & Support

**SupportTasks**

**Support Tasks**

Customer:

[View Cases](#)

[Add New Case](#)

**SolutionAdvisor**

**Solution Advisor**

Problem Description:

Match All

**SupportSearch**

**Support Search**

Search For:

**SupportAlerts**

**Support Alerts**

Critical Cases: 1

Cases Pending Action: 3

**ServiceSearch**

**Service Search**

Search For:

or Advanced Search For:

**ServiceTasks**

**Service Tasks**

Customer:

[Add Equipment](#)

[View Equipment](#)

[View Work Orders](#)

[View Contracts](#)

# Self-Service Case Inquiry

List of Cases displayed when clicking on Self Service tab

**Case Inquiry - Microsoft Internet Explorer**

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address [http://psh-esds-5069.peoplesoft.com/wps/myportal/!ut/p/\\_s\\_7\\_0\\_A/7\\_0\\_D2/.cmd/adj/.ps/x/.c/6\\_2\\_9V/.ce/7\\_2\\_131/.p/5\\_2\\_PL/.d/1/\\_rp.7\\_2\\_131/LmNvbXhjcGVvcGxlc29mdHhjaXNBY3Rpb24tM55tYWZ2](http://psh-esds-5069.peoplesoft.com/wps/myportal/!ut/p/_s_7_0_A/7_0_D2/.cmd/adj/.ps/x/.c/6_2_9V/.ce/7_2_131/.p/5_2_PL/.d/1/_rp.7_2_131/LmNvbXhjcGVvcGxlc29mdHhjaXNBY3Rpb24tM55tYWZ2) Go

Welcome Customer Self-Service

My Favorites New Page Edit Page

Orders & Shipments  
My Account  
Service & Support

**SupportSearch**

**Case Inquiry**

Add Close

Case Number \*  
Customer 110390 *Hadelman, Kieth*  
Unit Number \*  
Beginning Date from \* through \*  
Status from \* through \*  
Ending Date from \* through \*

Find

**Records 1 - 6**

Case Number	Contact Name	Contact Area	Contact Phone	Problem	Case Type Description
674	HADELMAN	770	555-1212	WEBSITE SLOW TO RESPOND	Corrective
675	KIETH	770	555-1212	BROKEN LINKS ON WEB PAGE	Corrective
676	HADELMAN	770	555-1212	IDX	Corrective
677	HADELMAN	770	555-1212	NO IDX LISTINGS	Corrective
679	HADELMAN	770	555-1212	IDX LISTINGS ARE TOO SMALL	Corrective
680	HADELMAN	770	555-1212	NEW PRODUCT INQUIRY: PLE	Corrective

Add Close

Unknown Zone (Mixed)

# Self-Service Case Entry

Easily add a new case

**Case Entry - Microsoft Internet Explorer**

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Stop Taskbar

Links

Address [http://psh-esds-5069.peoplesoft.com/wps/myportal/!ut/p/!s.7\\_0\\_A/7\\_0\\_D2/.cmd/adj/.ps/x/.cf6\\_2\\_9v/.ce/7\\_2\\_132/.p/5\\_2\\_PM/.d/7/\\_rp.7\\_2\\_132/LmNvbXhjcGVvcGxlcn29mdHhjaXNBY3Rpb24tMS5t](http://psh-esds-5069.peoplesoft.com/wps/myportal/!ut/p/!s.7_0_A/7_0_D2/.cmd/adj/.ps/x/.cf6_2_9v/.ce/7_2_132/.p/5_2_PM/.d/7/_rp.7_2_132/LmNvbXhjcGVvcGxlcn29mdHhjaXNBY3Rpb24tMS5t) Go

– Orders & Shipments  
– My Account  
– **Service & Support**

**SupportTasks**

**Case Entry**

Save Close

Customer	110390	Hadelman, Kieth	Case Number	681
Contact Name *	HADELMAN			
Phone Number	770	555-1212	E-Mail Address	
Unit Number				
Beginning Date/Time	03/13/2006	16:17:00		
Problem				

Text1

Courier New 10 B U

Done Unknown Zone (Mixed)

# Self-Service Solution Advisor

Use Solution Advisor to find answers to common problems

The screenshot shows the Solution Search interface in Microsoft Internet Explorer. The search term 'idx' is entered in the search field, and a red arrow points to it. The results table shows three records related to IDX listings.

Relevancy	Record Description	ID	Title
89	Solution	13	IDX Listings not showing up on website
89	Solution	19	IDX display dependent on font size and color
89	Solution	20	IDX Listing Setup procedures

# Solution Advisor Details

Get details to avoid making customer service calls

**SolutionAdvisor**  
**Solution Detail for Solution 19**

Close

Solution ID	19
Library	1 Bike Solution Library
Solution Status *	Active
Solution Type *	Standard
Solution Visibility *	All
Solution Summary *	IDX display dependent on font size and color
Keyword or Phrase	IDX, font, display, broken, invisible
Symptoms	IDX doesn't display, website not available, error
Details *	By default, the display is set to 7 point font in white so that it can be seen on multiple pages. Customers with white websites can't see the IDX display.
Updated Date/Time	03/06/2006 20:43:42 UT
Updated By	PSFT

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# Service Search

Check on Your  
Equipment,  
Service  
Contracts,  
Service Orders

The screenshot shows the 'Service Tasks' web application in Microsoft Internet Explorer. The browser's address bar displays the URL: [http://psh-esds-5069.peoplesoft.com/wps/myportal/!ut/p/\\_s\\_7\\_0\\_A/7\\_0\\_D2/.cmd/adj/ps/N/c/6\\_2\\_9V/.ce/7\\_2\\_131/p/5\\_2\\_PL/d/3/\\_rp\\_7\\_2\\_131/LmNvbXhjcGwvGxlc29mdHhjaXNBY3Rpb24tM55tYWw/](http://psh-esds-5069.peoplesoft.com/wps/myportal/!ut/p/_s_7_0_A/7_0_D2/.cmd/adj/ps/N/c/6_2_9V/.ce/7_2_131/p/5_2_PL/d/3/_rp_7_2_131/LmNvbXhjcGwvGxlc29mdHhjaXNBY3Rpb24tM55tYWw/). The application interface includes a left-hand navigation menu with 'Orders & Shipments', 'My Account', and 'Service & Support'. The main content area is divided into several panels:

- SupportTasks**: Shows 'Customer: Hadelman, Kieth' and links for 'View Cases' and 'Add New Case'.
- SolutionAdvisor**: Features a 'Problem Description' field with 'idx' entered, a 'Match All' dropdown, and a 'Find' button.
- SupportSearch**: Includes a 'Search For:' dropdown set to 'My Cases' and a 'Go' button.
- SupportAlerts**: Displays 'Critical Cases: 1' with a warning icon and 'Cases Pending Action: 3'.
- ServiceSearch**: Shows a 'Search For:' dropdown with a list of options including 'My Equipment', 'Equipment By Description', 'Expired Contracts', 'Future Contracts', 'My Contracts', 'My Equipment', 'My Service Orders', 'Work Orders - Last 30 Days', and 'Work Orders - Last 90 Days'. Two 'Go' buttons are visible.
- ServiceTasks**: Shows 'Customer: Hadelman, Kieth' and links for 'Add Equipment', 'View Equipment', 'View Work Orders', and 'View Contracts'.

A red arrow points from the yellow callout box to the 'My Equipment' option in the ServiceSearch dropdown menu.

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### Work With Entitlement Inquiry

Find Close Row Tools

Customer

Include Customer Children

Site Number

Unit Number

Include Equipment Children

Product Model

Include Canceled

Product Family

Include Suspended

Inventory Item Number

Include Expired

**Track Your Warranties**

No records fetched.

[Customize Grid](#)

	+/-	Contract Number	Do Ty	Line Number	Customer Number	Customer Name	Site Number	Site Name	Product Family	Product Model	Unit Number



### Search Problem Analysis for Dixon Mfg Industries

#### Search Problem Analysis

Problem Records >> More Than 10 Record(s) Found

Search for    
Enter any of the following search criteria:  
Item Number   
Serial Number   
Product Family   Product Component    
Product Model   Environment    
Text Search

Review  
Problem  
Failures and  
Analysis

Records 1 - 10

Problem Description	Suggested Analyses / Resolutions
<a href="#">BRAKING SYSTEM</a>	<a href="#">View</a>
<a href="#">CABIN</a>	<a href="#">View</a>
<a href="#">ENGINE</a>	<a href="#">View</a>
<a href="#">STEERING SYSTEM</a>	<a href="#">View</a>
<a href="#">DRIVE TRAIN</a>	<a href="#">View</a>
<a href="#">FORKLIFT FAILED</a>	<a href="#">View</a>
<a href="#">BEARINGS RUNNING HOT</a>	<a href="#">View</a>
<a href="#">PUMP STARTS THEN STOPS PUMPING</a>	<a href="#">View</a>
<a href="#">PUMP NOT PRODUCING RATED FLOW OR HEAD</a>	<a href="#">View</a>
<a href="#">NO LIQUID DELIVERED</a>	<a href="#">View</a>



Search Problem Analysis for Dixon Mfg Industries

Search Problem Analysis

All Records >> More Than 10 Record(s) Found

See Specific Resolutions

Search for  ▼

Enter any of the following search criteria

Item Number

Serial Number

Product Family  ▼ Product Component  ▼

Product Model  ▼ Environment  ▼

Text Search

Records 1 - 20 Customize Grid

Type	Description	Suggested Analyses / Resolutions
Problem	<a href="#">STEERING SYSTEM</a>	<a href="#">View</a>
Problem	<a href="#">DRIVE TRAIN</a>	<a href="#">View</a>
Problem	<a href="#">FORKLIFT FAILED</a>	<a href="#">View</a>
Problem	<a href="#">BEARINGS RUNNING HOT</a>	<a href="#">View</a>
Problem	<a href="#">PUMP STARTS THEN STOPS PUMPING</a>	<a href="#">View</a>
Problem	<a href="#">PUMP NOT PRODUCING RATED FLOW OR HEAD</a>	<a href="#">View</a>
Problem	<a href="#">NO LIQUID DELIVERED</a>	<a href="#">View</a>
Problem	<a href="#">NOISY PUMP</a>	<a href="#">View</a>
Problem	<a href="#">MOTOR REQUIRES EXCESSIVE POWER</a>	<a href="#">View</a>
Problem	<a href="#">PUMP VIBRATES</a>	<a href="#">View</a>
Analysis	<a href="#">GEARS GRIND</a>	<a href="#">View</a>
Analysis	<a href="#">SHIFTING HARD</a>	<a href="#">View</a>
Analysis	<a href="#">LEAKING TRANSMISSION FLUID</a>	<a href="#">View</a>
Analysis	<a href="#">BENT DRIVESHAFT</a>	<a href="#">View</a>
Analysis	<a href="#">LOOSE U-JOINT</a>	<a href="#">View</a>
Analysis	<a href="#">HEAD LOWER THAN RATED - PUMPS TOO MUCH</a>	<a href="#">View</a>



# Customize Your Portal

- Easy to add-delete-rearrange portlets
  - Following slides cover details of portlet design
- Adding more portlets all the time
- Same data base as EnterpriseOne
  - Self service transactions update same data as internal users see
- Any program can be generated in self-service “mode”
  - Programs designed for external or internal users without EnterpriseOne training

Done

Use the controls below to build your desired page layout and content

Select number of columns:

Select a skin:

Outline

Page layout:

<p>Add content...</p> <p>CSS Tasks</p> <p>Web Page</p>	<p>Add content...</p> <p>Product Service Information</p> <p>Inventory Management</p> <p>CSS Search portlet</p> <p>Shipment Tracking</p>	<p>Add content...</p>
--	---	-----------------------

Done

Select portlets to add to page: Customer Order Information

OK |  Cancel

To add portlets to your page, check the boxes from the list below, then click OK.  
Use the following options to find portlets for your page

All available portlets  
 Portlet name contains:

Name	Title	Description
<input type="checkbox"/> Banner Ad	Banner Ad	Create and display a banner ad
<input type="checkbox"/> Bookmarks	Bookmarks	Bookmarks portlet
<input type="checkbox"/> Business Intelligence	Business Intelligence	Brings functionality from the J.D. Edwards Business Intelligence product into your f
<input type="checkbox"/> CSS Account Aging portlet	Account Aging	null
<input type="checkbox"/> CSS Account Balance Portlet	Account Balance	null
<input type="checkbox"/> CSS Account Payment Status Portlet	Account Payment Status	null
<input checked="" type="checkbox"/> CSS Customer Alerts Portlet	CSS Customer Alerts Portlet	null
<input type="checkbox"/> CSS Receivables Status Portlet	Receivables Status	null
<input type="checkbox"/> CSS Search portlet	CSS Search portlet	null
<input type="checkbox"/> CSS Shipment Delivery portlet	Shipment Delivery Information	null
<input type="checkbox"/> CSS Shipment Status Tracking portlet	Shipment Tracking	null
<input type="checkbox"/> CSS Tasks Portlet	CSS Tasks	null
<input type="checkbox"/> CSV File Viewer	CSV File Viewer	Displays CSV format files in a tabular format
<input type="checkbox"/> Customer Order Status portlet	Customer Order Status portlet	null
<input type="checkbox"/> DiscoveryMiniSearch	Lotus Discovery Server Mini-Search	Provides a search box that lets you enter one or more keywords to initiate a search
<input type="checkbox"/> DiscoverySearchKMap	Lotus Discovery Server Knowledge Map	Launches the Lotus Discovery Server browse and search interface (K-map). Req
<input type="checkbox"/> DiscoverySearchResults	Lotus Discovery Server Search Results	Displays the results of a predefined search of a Lotus Discovery Server.
<input type="checkbox"/> Document Search	Document Search	Search portlet used for searching through the website contents
<input type="checkbox"/> Edit Layout	Edit Layout	Allows the user to customize a portal page.
<input type="checkbox"/> EnterpriseOne HTML Portlet_Accounts Payable Activities	Accounts Payable Activities	Portlet for calling EnterpriseOne applications from HTML
<input type="checkbox"/> EnterpriseOne HTML Portlet_Inventory Management	Inventory Management	Portlet for calling EnterpriseOne applications from HTML
<input type="checkbox"/> EnterpriseOne HTML Portlet_SWM Portlet	Product Service Information	Portlet for calling EnterpriseOne applications from HTML

Done

Use the controls below to build your desired page layout and content.

Select number of columns:

Select a skin:

Outline

Page layout

<p>Add content...</p> <p>CSS Tasks</p> <p>Web Page</p>	<p>Add content...</p> <p>Product Service Information</p> <p>Inventory Management</p> <p>CSS Customer Alerts Portlet</p>
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Done

✓ The portlet has been deleted successfully.



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