



USJADE
Complete IT Solutions

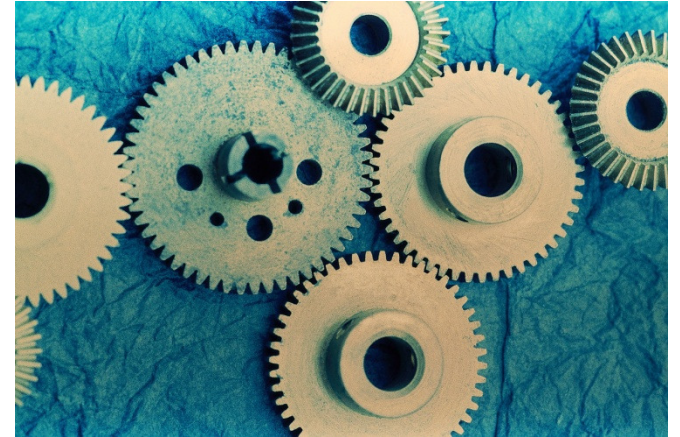
Oracle EBS Integrated Custom Applications using Oracle Applications Framework

NorCal OAUG Training Day
January 19, 2010

Oracle Accelerate

ORACLE Platinum
Partner

Agenda



- **Introductions**

- Presenter
- USJade

- OAF Features

- Riverbed Technology: Case Study

- Telegent Systems: Case Study

- Q/A



Presenter

Raja Sekhar, PMP & Six-Sigma BB

Consulting Director at USJade

Over 11 years in Project Management and Oracle eBusiness Suite Implementation and integration experience. Has worked for the customers like GE Energy, GE Medical Systems, GE Real Estate, Silicon Storage Technology, VMWare, Telegent Systems and Riverbed Technology. Featured presenter in NORCAL OAUG on B2B Solution in year 2008.

Emmanuel Buhain

Principal Consultant at USJade

More than 15 years application development experience in Oracle application using various Oracle Development Tools. Experience in customization and extending Oracle HRMS, Financial, Distribution and Manufacturing Modules. Have worked for customer like Motorola, Toshiba, Silicon Storage Technology and currently with Riverbed Technology.

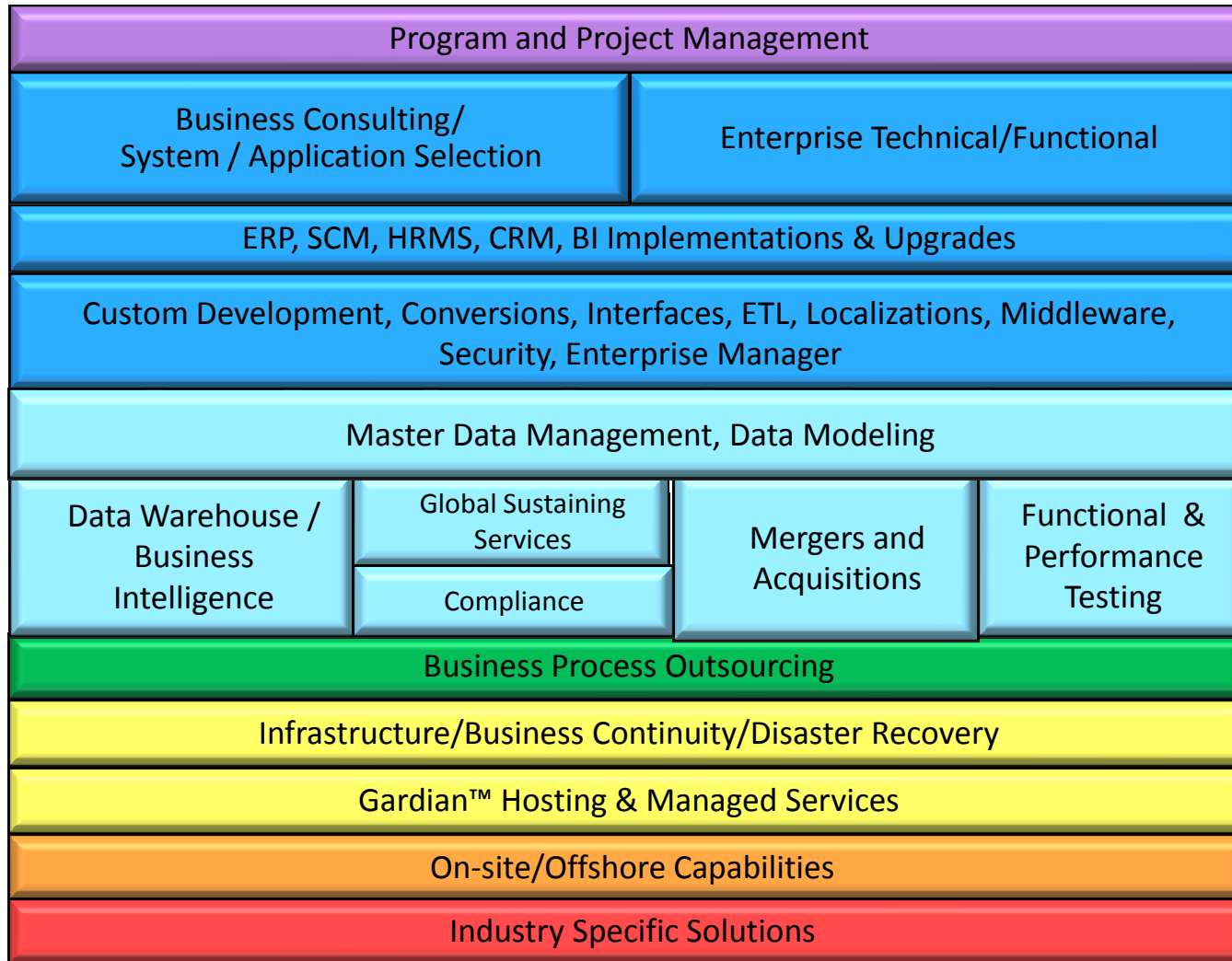


USJade – Your Complete IT Solution Partner

A Trusted Partner

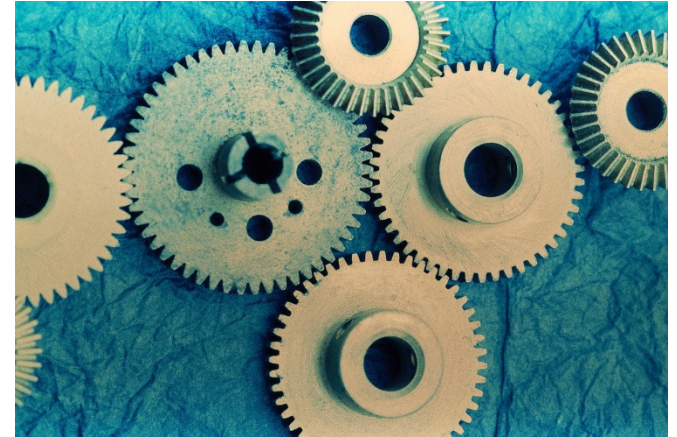
- Headquartered in San Jose
 - With Infrastructure & Solution Center in Pune, India
- Enterprise System Integrator
- Founded in year 2000 by former BIG4 consultants
- Served more than 100 customers globally
- Solid industry experience & solutions
- Domain knowledge
- Software solution development
- Over 200 employees worldwide

Complete IT Solutions



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- **OAF Features**
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- Q/A

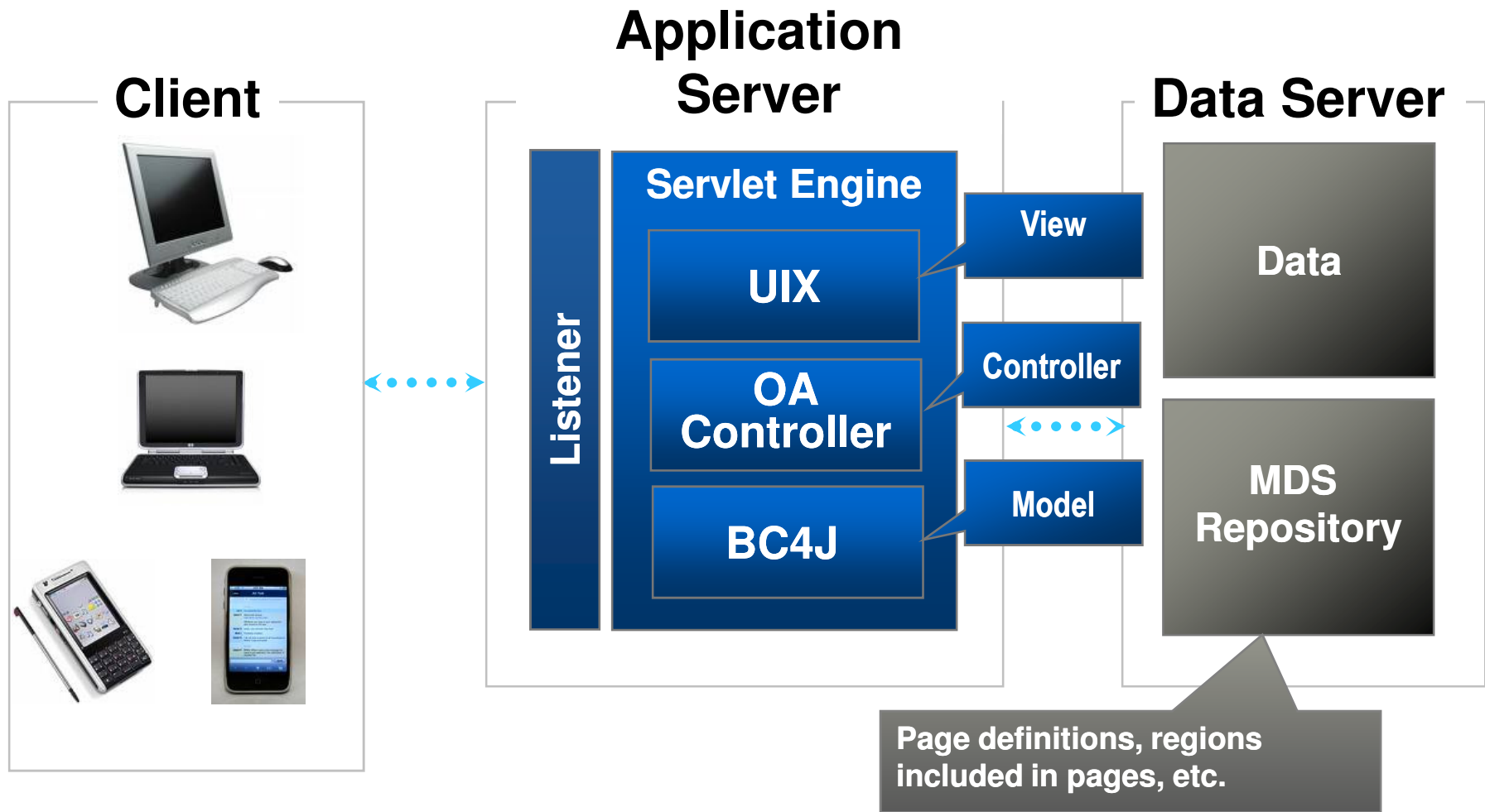




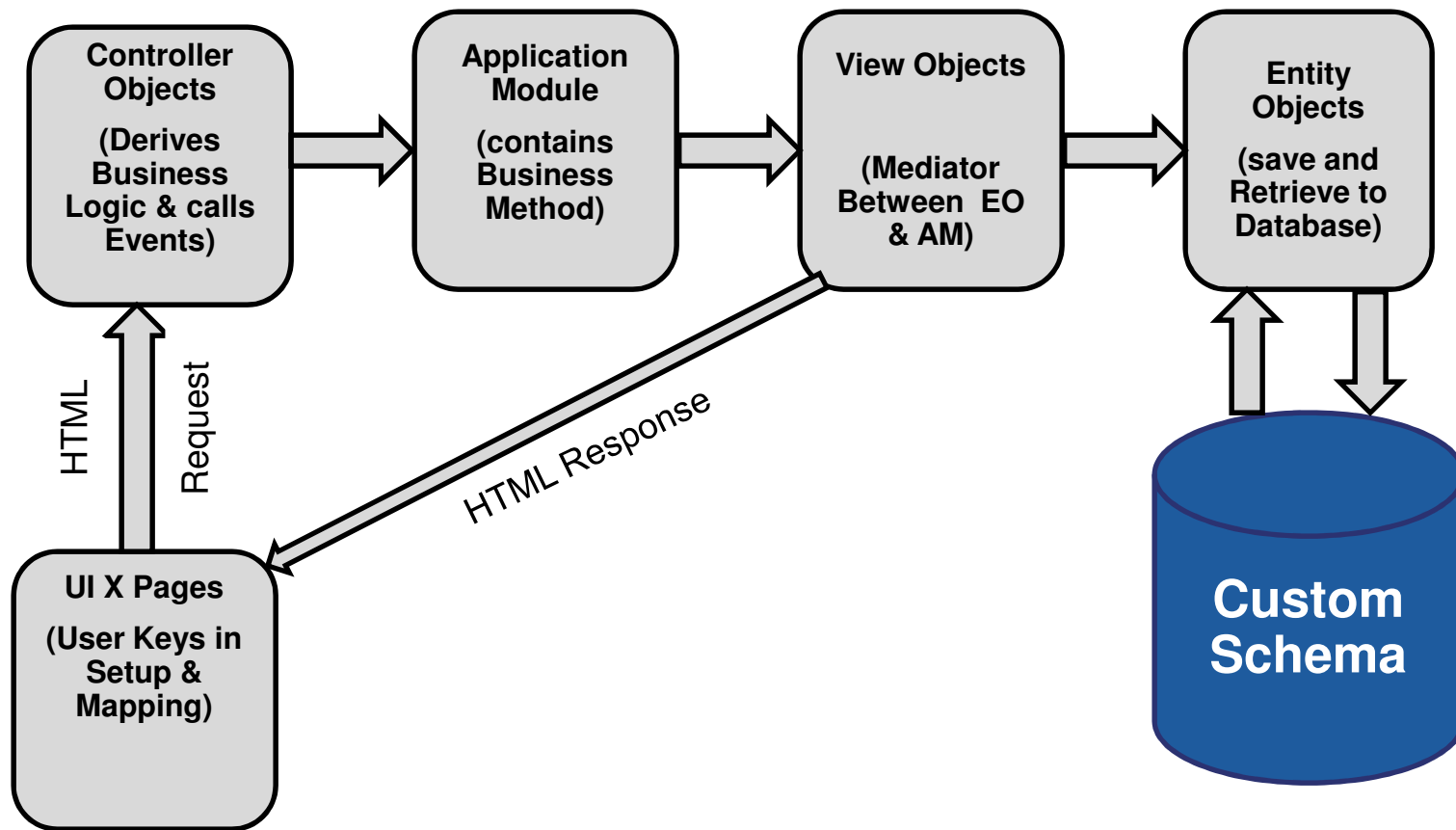
OA Framework Overview

- OA Framework is the development and deployment platform for Oracle Applications
- Based on the J2EE MVC architecture, and features industry standards such as XML, Java/JSP, SQL and Web Services
- OA Framework provides several benefits including sophisticated personalization/extension capabilities, high end-user/developer productivity and improved performance
- OA Framework is closely tied in with Oracle Applications AOL (Application Object Library), which provides many services to OAF, including security, messages, flexfields etc.
- Utilizes JDeveloper to build and debug applications

OA Framework Architecture

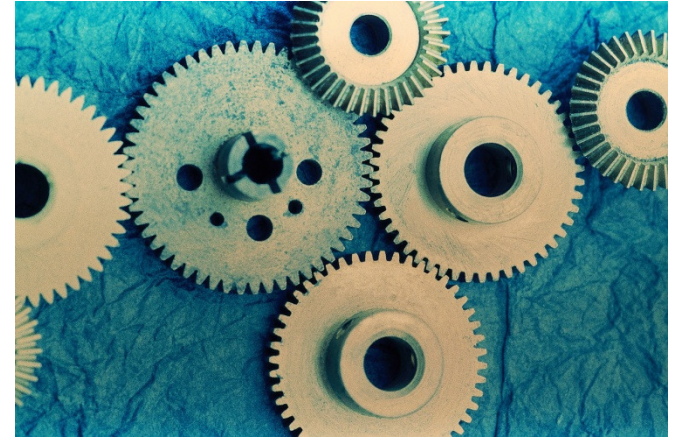


OA Framework Architecture (Cont.)



Agenda

- Introduction
 - Presenter
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- OAF Features
- **Riverbed Technology: Case Study**
- Telegent Systems: Case Study
- Q/A





Riverbed Technology

Riverbed Technology is an IT infrastructure performance company for networks, applications, and storage. Riverbed provides the only comprehensive WAN optimization solution to a host of severe problems that have effectively prevented enterprises from sharing applications and data across wide areas.

Riverbed received SSPA STAR Award for Customer Support, which is a recognition for its service and support program development, implementation and benchmarking in the Best Emerging Company Support category.

Riverbed Technology's world headquarters is located in San Francisco, California.

Employees: 996 (Sep 30 2009)

Revenue : \$102 MM (Qtr ending Sep 30 2009)



B2B Console: Business Requirements

- Data error correction ability for integrations
- SOX controls for access and transaction audits
- Minimal development for any Oracle based integrations
- Consistent UI with Oracle
- Maintain good performance for search and edit functionality
- Reporting capabilities for Oracle Open Interfaces and Custom Interfaces
- Mistake proofing ability during data corrections



B2B Console:

Features and Functionality

Features:

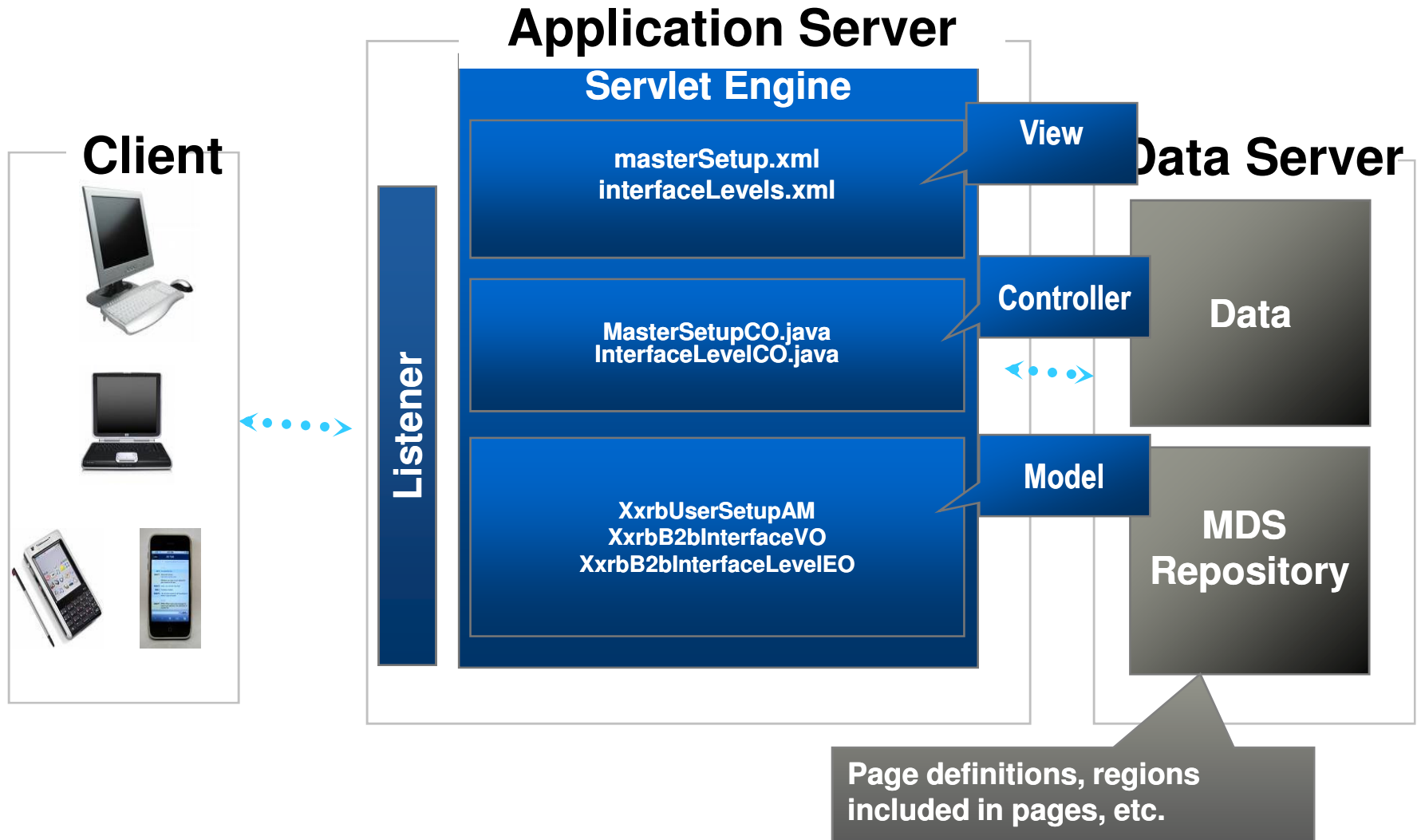
- Data error correction ability for any integrations
- Generic tool to implement any interface with minimal development
- User-interface consistent with Oracle E-Business Suite
- Reduced cycle-times
- Reporting capabilities for Oracle Open Interfaces and Custom Interfaces
- SOX controls for access and transaction audits
- Data Entry validation ability during data corrections
- No IT Tickets for correcting data in the interfaces

Functionality:

- User Setup with Data Driven Controls
- Interface Setup with multi level
- Search and Edit Transaction Capabilities for users
- Error reporting dashboard
- View mode for transactions
- Mass Resubmit capabilities

B2B Console :

OA Framework Architecture



B2B Console: Screenshots

Interface Level Configuration

Interface Level

Interface setting

* Interface Level: 1
 Table Name: BOLINF.XXRB_REQUISITI
 * Primary Key: REF_ID
 Interface Level Name:
 Foreign Key:

Status Flag setting

Status Flag Column: PROCESS_FLAG
 Default Save Flag Value:
 * Error Flag Value: E
 Mass Resubmit Flag Value:
 Edit Control Flags: Edit Allowed for Blank status
 Resubmit Control Flag:

Who columns setting

Created By Column:
 Last Updated By Column:
 Creation Date Column:
 Last Update Date Column:

Other setting

Resubmit Allowed
 Date Pattern:

[Return to Top](#)

Interface Level Configuration

[Add More Row](#)

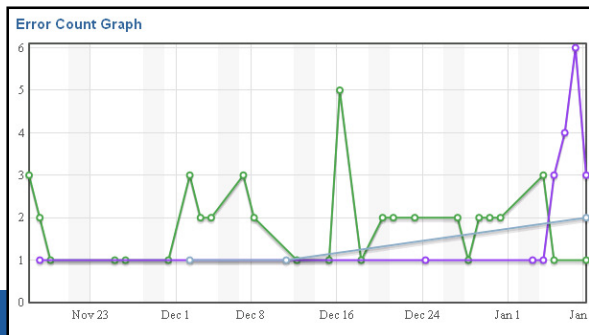
Field Source	Field Name	Searchable
SOURCE_REGION	Source Region	<input checked="" type="checkbox"/>
SOURCE_INVENTORY_ORG	Source Inventory Org	<input checked="" type="checkbox"/>
SOURCE_SUB_INVENTORY	Source Sub Inventory	<input checked="" type="checkbox"/>
DESTINATION_REGION	Destination Region	<input checked="" type="checkbox"/>
DESTINATION_INVENTORY_ORG	Destination Inventory Org	<input checked="" type="checkbox"/>
DESTINATION_SUB_INVENTORY	Destination Sub Inventory	<input checked="" type="checkbox"/>
INVENTORY_ITEM	Inventory Item	<input checked="" type="checkbox"/>
SUGGESTED_QUANTITY	Suggested Quantity	<input type="checkbox"/>
QUANTITY	Quantity	<input type="checkbox"/>
SUPPLY_TYPE	Supply Type	<input type="checkbox"/>

[Add More Row](#)

[Save](#) [Cancel](#)

[Home](#) | [Logout](#)

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ORACLE E-Business Suite

B2B Interface: Baxter Inbound-

Search Parameters

Source Region: Contains RIV-AMS
 Source Inventory Org: Contains SFO
 Source Sub Inventory: Contains SFO-DGI-SG
 Destination Region: Contains
 Destination Inventory Org: Contains
 Destination Sub Inventory: Contains
 Inventory Item: Contains
 Internal Requisition No: Contains
 Document Number: Contains

[Search](#)

[Previous](#) 1 of 1 [Next](#)

Select	View	Edit	Source Region	Source Inventory Org	Source Sub Inventory	Supply Type	Destination Inventory Org	Destination Sub Inventory	Suggested Quantity	Destination Region
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		2	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		2	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		1	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		1	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		3	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		1	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		2	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		3	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		2	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		2	JBL
<input type="checkbox"/>	View	Edit	RIV-AMS	SFO	SFO-DGI-SG	REPAIR	JBL		3	JBL

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RMA Portal: Business Requirements

- Interface to Salesforce for Automated RMA Creation
- Reduce double data entry by Support Escalation Engineer
- Enforced business rules at the time of RMA entry
- Provide real time tracking, status reporting of RMAs/ Dispatch Request from SalesForce.com
- Simple user interface with minimal training efforts

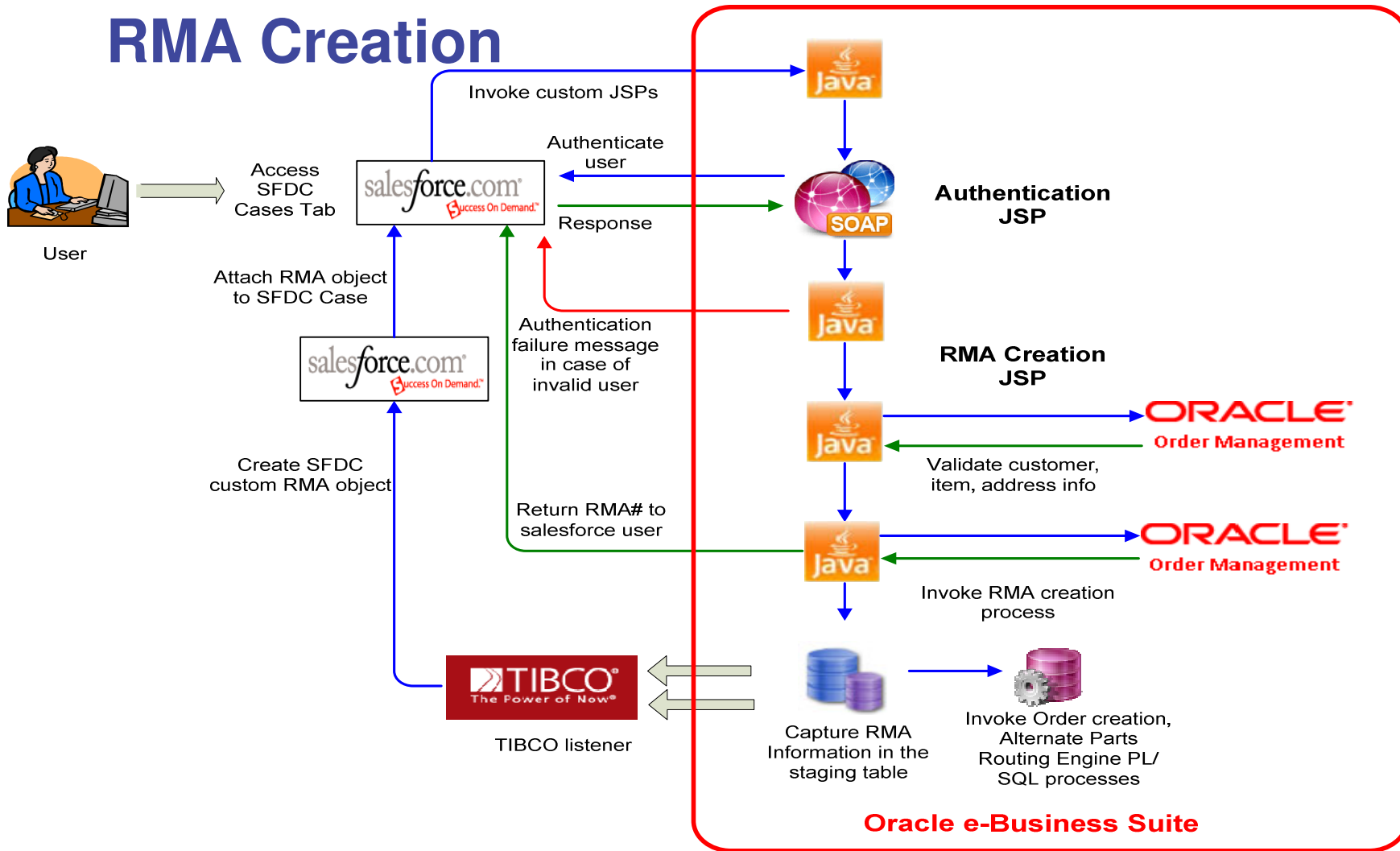


RMA Portal:

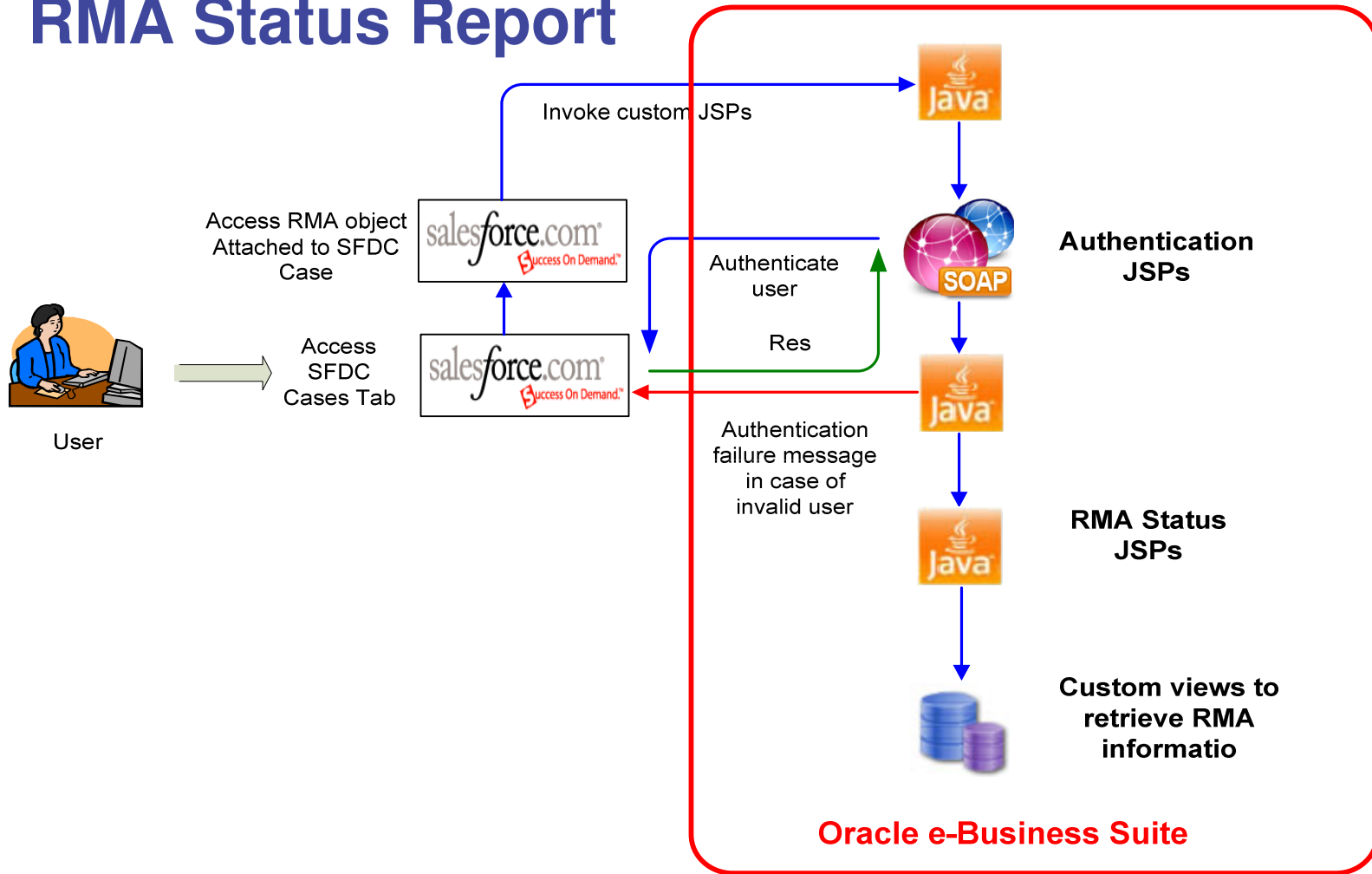
SalesForce RMA Portal

- Web-based solution leveraging Oracle JTF
- Used JTF components for connection pooling, messages and sessions management
- RMA/ Dispatch Request creation in Oracle Order Management through SalesForce.com
- Captures Oracle RMA number and Dispatch Request number under SalesForce.com case
- Offers real time tracking, status reporting of RMAs/ Dispatch Request from SalesForce.com
- Maintains native look and feel of SalesForce.com
- Email notifications to Customers and Escalation Engineers

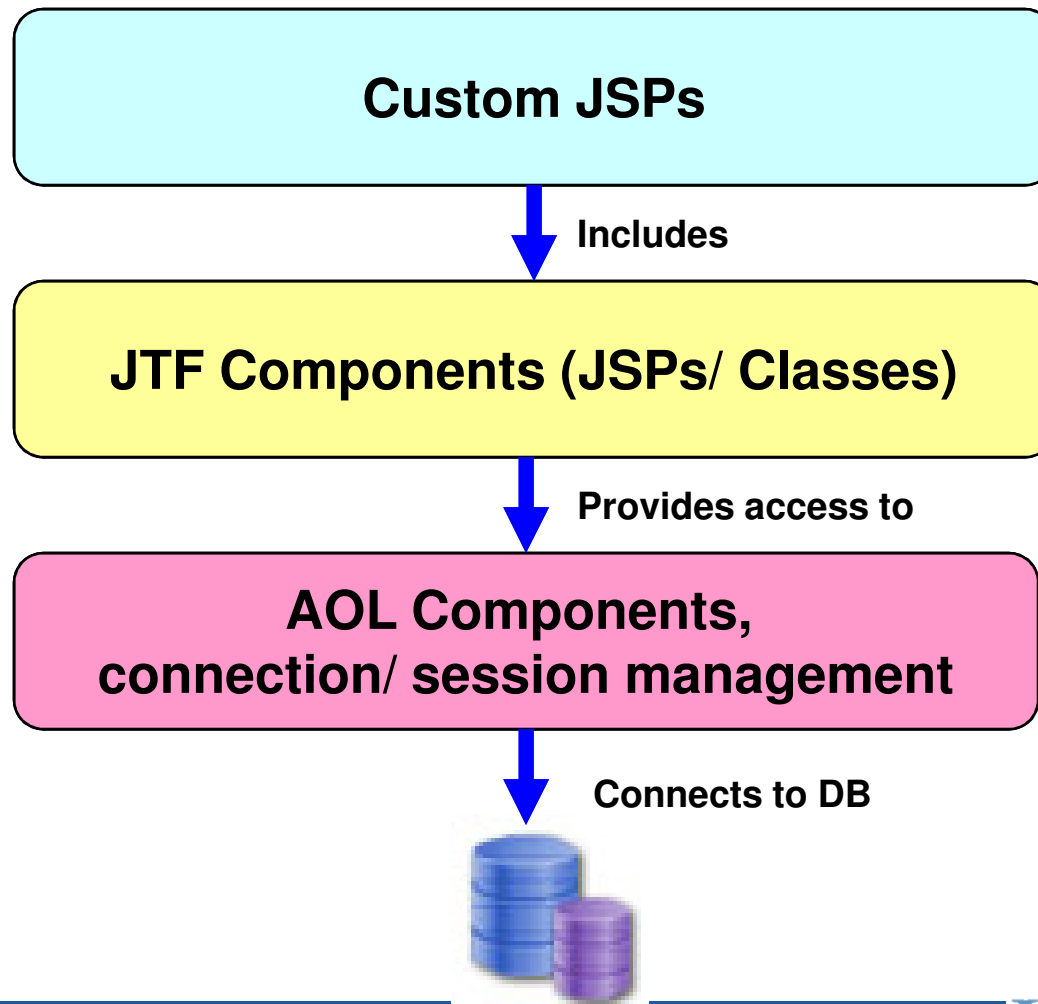
RMA Portal: RMA Creation



RMA Portal: RMA Status Report



RMA Portal: Custom JSPs Structure



RMA Portal - Screenshots

Create RMA Save Draft Create RMA Cancel

Order Information Required Information

Order Type: **Platinum Replacement Order**

Escalation Engineer: Parag Mone
 Salesforce Case#: 00001044
 Customer Ref Number:

Additional Notification:
 Engineer Email: parag.mone@riverbed.com

Defective Unit

Serial Number: D21TU0004EA81
 Owner: 4240 Architecture
 Product: ~SHA-01020-4PORT-COPPER
 Installed-At: 1621 18th St Ste 200 Denver CO

Shipping Details

Please click on the Go button to get list of addresses.

Ship To Customer: 4240 Architecture-1740
 Install At Address: 37347 US Highway 6 Suite 200 Avon,CO 81620,US
 Same as Install At Address:
 Ship To Address: 37347 US Highway 6 Suite 200 Avon,CO 81620,US
 Ship To Contact: Erik Slowik, PO 459875 ab@ab.com 93-121234123
 Alternate Name:
 Alternate Contact Phone:
 Alternate Contact Email:

Service Information

Service Type: Customer Specific Time
 Service Provider: IBM
 Service Provider Order Date: 18-Dec-2009 09:05 AM
 Customer requested date/time: 19-Dec-2009 09:05 AM
 Contract Service Type:
 Logistics Provider: IBM
 Service Provider Order Number: 2323
 Timezone: (GMT-06:00) Central Time

Defective Part					Replacement Part Requested				
Type	Product/FRU	Vendor Part	Qty	Delete	Type	Product/FRU	Vendor Part	Qty	Delete
Unit	~SHA-01020-4PORT-C		1	Delete	Unit	~SHA-01020-2PORT-C		1	Delete
Parts				Delete	Parts	CMP-NIC-4TX0S		1	Delete
Parts				Delete	Parts				Delete
Parts				Delete	Parts				Delete
Parts				Delete	Parts				Delete

Problem Description

RCA Requested:

Problem Code: Hardware - CPU heatsink bracket

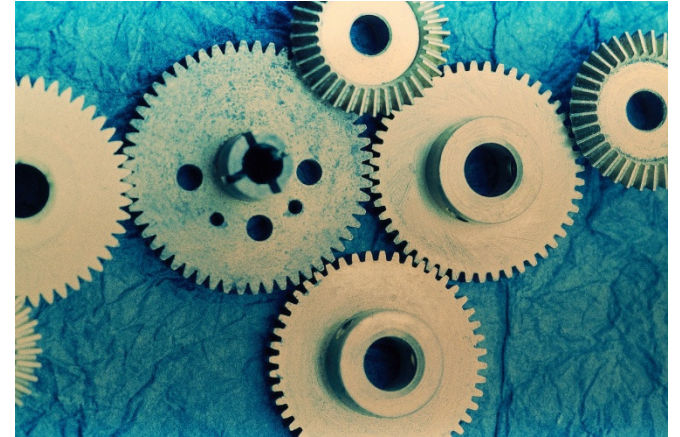
Problem Description:

Notes:

Save Draft Create RMA Cancel

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- **Telegent Systems: Case Study**
- Q/A



Telegent Systems, Inc.

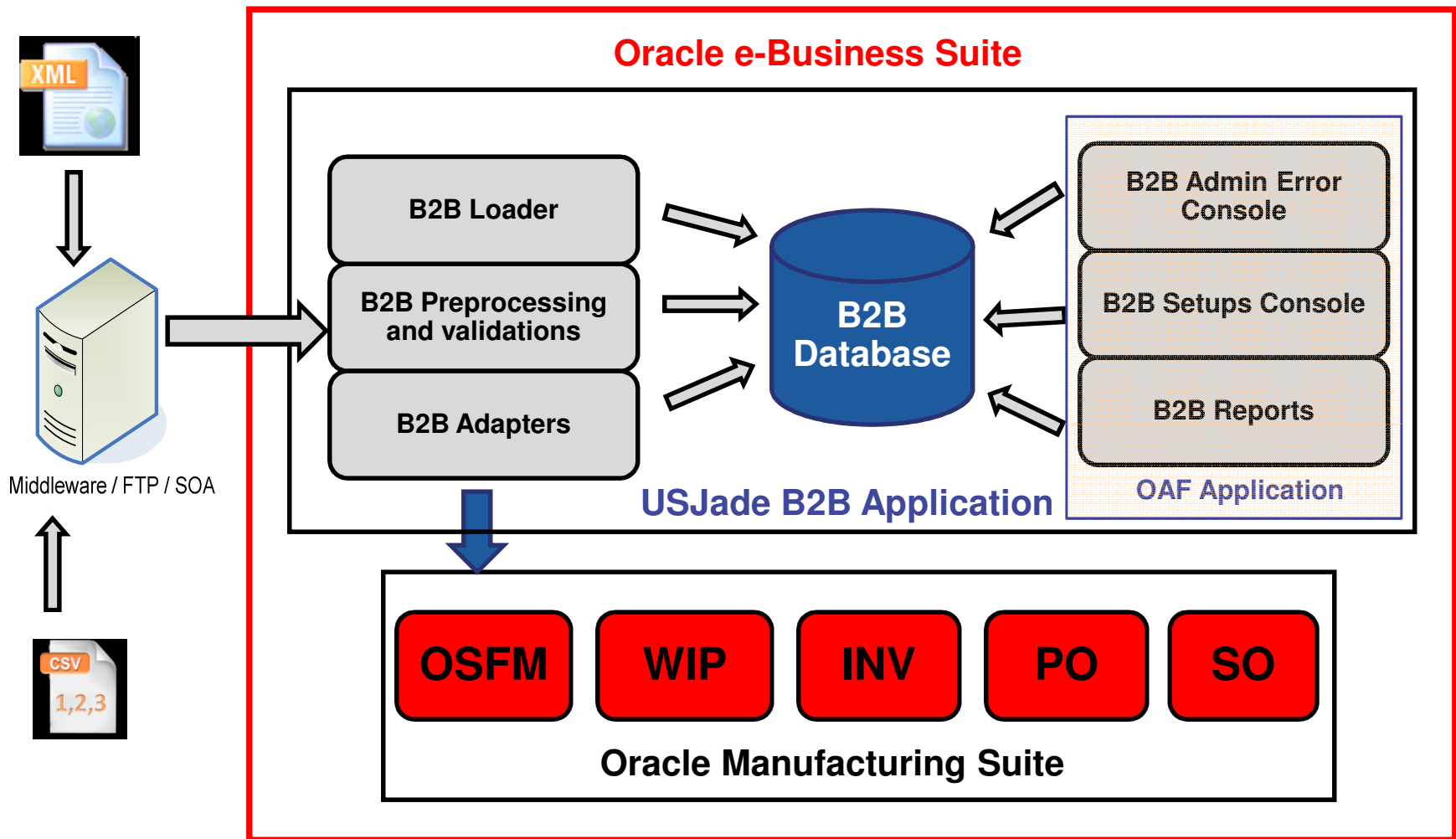
- Leading Fabless CMOS semiconductor company
- Fastest growing Fabless Company – Making Television Mobile
 - Provide high performance, single-chip solutions enabling free-to-air and pay-per-view mobile TV in mobile handsets, portable devices and consumer electronics
- Founded in 2004, Telegent Systems has its US headquarters in Sunnyvale CA
- Subsidiaries in Netherlands, Singapore, China and Hong Kong

Mission	Making Television Mobile by delivering both free-to-air and paid content	
Solutions	Single-Chip Mobile TV Receivers 	Single-Chip PC TV Receivers 
Standards	Worldwide coverage Free-to-air: DVB-T + analog (PAL/NTSC/SECAM), FM Pay TV: DVB-H	
Market Momentum	 <ul style="list-style-type: none"> ■ 50+ Handset Models ■ Available in Asia & EMEA ■ Millions of chips shipped ■ New revenue / ARPU platform ■ Positive consumer experience 	

Telegent's Challenges & Needs

- Rapidly growing business and transaction volume.
- Vendor inventory snapshot Reporting not comprehensive
- Manual transaction processing – delays and errors
- Poor inventory visibility and reliability in ERP system
- Constantly changing business processes and requirements
- Need for configurable solution and flexibility
- Need for Industry-standard scalable solution
- Need for low cost and low risk solution
- Need for multi level- technical and business validations
- Need for B2B error management GUI
- Need to manage by Exception
- Need for scalable solution w.r.t. new vendors, products and processes

Integrated Lot Tracking System





B2B Objects

- Loader: Loads transactions from vendor reported files to B2B canonical tables
- Processor:
 - Converts business events to ERP transactions
 - Validates report for business and ERP level validations
 - GUI for manual intercepts in processing
- Adaptor:
 - Loads validated transactions in OSFM, INV, etc interfaces
 - Provides feedback to the B2B database and GUI
- Setups and User Admin GUI: Provides GUI for admin and transaction management (error handling and manual intercepts)
- B2B Reports: Statistical analysis of vendor reporting performance



B2B Key Features

- OAF Based Automation and Single Error correction console
- Automated file processing for business transactions (WIP, OSFM, INV, SO, PO, AP etc)
- File Loader (Manual, FTP, B2B, EDI others)
- Canonical Mapping
- Custom Adapter for Oracle
- Vendor Reporting Guide
- The solution can be scaled to a fully automated real-time B2B/EAI solution using middleware technologies like: Oracle SOA Suite, TIBCO, Gentran, Web Methods, Oracle EDI/XML gateway etc.

USJade B2B Solution Screenshots

Logos can be displayed; Oracle self service form look and feel

Oracle System Setup - Lookups

Quick Links

Search Parameters

Lookup Type: Lookup Meaning: Enable Flag: Search

AddNewLookups

Edit	Lookup Type	Lookup Description	Enable Flag	Created By	Creation Date	Updated By	Update Date
	TEST123	test123	N	SYSADMIN	17-Jul-2009 10:56:42	MRATHI	01-Sep-2009 05:54:54
	TEST12	test12	N	SYSADMIN	17-Jul-2009 10:53:31	MRATHI	01-Sep-2009 05:54:41
	ERROR_ST		N	B2BADMIN	01-Jan-2008 00:00:00	B2BADMIN	01-Jan-2008 00:00:00
	ERROR_STATUS	Error Status Flag	Y	B2BADMIN	01-Jan-2008 00:00:00	B2BADMIN	01-Jan-2008 00:00:00
	ENABLEFLAG	Enable Flag	Y	B2BADMIN	01-Jan-2008 00:00:00	B2BADMIN	01-Jan-2008 00:00:00
	PART_STAGE	Part Stage	Y	B2BADMIN	01-Jan-2008 00:00:00	B2BADMIN	01-Jan-2008 00:00:00
	TETST		N	B2BADMIN	01-Jan-2008 00:00:00	MRATHI	01-Sep-2009 05:55:20
	LOT_STAGE	Lot Stage	Y	B2BADMIN	01-Jan-2008 00:00:00	MRATHI	29-Aug-2009 04:28:43
	ERROR_CODE	Error Code Definitions	Y	B2BADMIN	01-Jan-2008 00:00:00	B2BADMIN	01-Jan-2008 00:00:00
	REPORTS	Reports	Y	B2BADMIN	01-Jan-2008 00:00:00	B2BADMIN	01-Jan-2008 00:00:00

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USJade B2B Solution Screenshots

Configurable solution; lookups to derive business logic

ORACLE System Setup

Lookups | Client Mappings | Vendor Mappings | Flow Stage Event Mappings | Profiles and Preferences | File Upload | Home

Manage Lookups

Lookup Type: *Lookup Type PART_STAGE Lookup Meaning: Part Stage Enable Flag

Lookup Code

Lookup Code	Lookup Code Meaning	Enable Flag
WAFER	WAFER	<input checked="" type="checkbox"/>
SORTED_WAFER	SORTED_WAFER	<input checked="" type="checkbox"/>
CP1_WAFER	CP1_WAFER	<input checked="" type="checkbox"/>
TEST	TEST	<input checked="" type="checkbox"/>
ASSEMBLY	ASSEMBLY	<input checked="" type="checkbox"/>
DIE	DIE	<input checked="" type="checkbox"/>
FGI	FGI	<input checked="" type="checkbox"/>
BUMP	BUMP	<input checked="" type="checkbox"/>

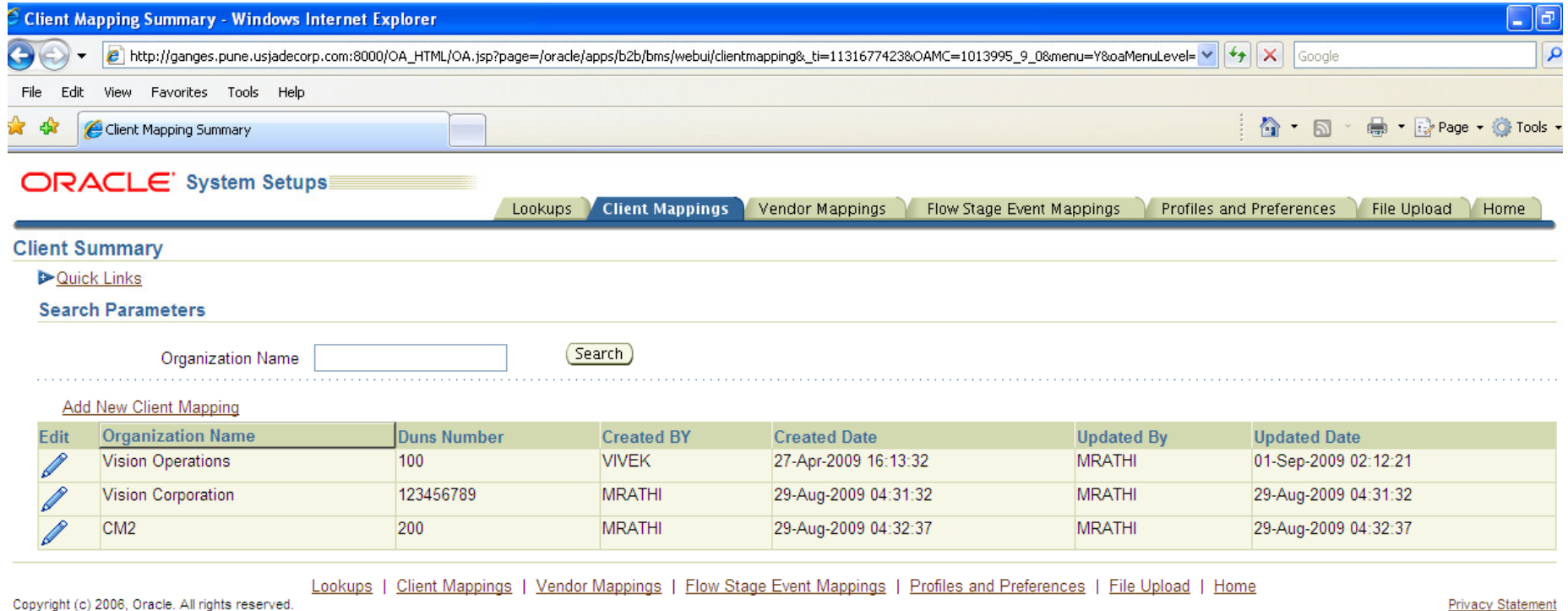
Save Cancel

Lookups | Client Mappings | Vendor Mappings | Flow Stage Event Mappings | Profiles and Preferences | File Upload | Home

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USJade B2B Solution Screenshots

Audit features; who/when columns



The screenshot shows a web browser window displaying the Oracle System Setup interface. The page title is "Client Mapping Summary". The navigation menu includes "Lookups", "Client Mappings", "Vendor Mappings", "Flow Stage Event Mappings", "Profiles and Preferences", "File Upload", and "Home". The "Client Mappings" tab is active. Below the navigation, there is a "Client Summary" section with a "Quick Links" button and a "Search Parameters" section. The search parameters section includes a text input field for "Organization Name" and a "Search" button. Below the search section, there is a link to "Add New Client Mapping" and a table listing client mappings. The table has columns for "Edit", "Organization Name", "Duns Number", "Created BY", "Created Date", "Updated By", and "Updated Date".

Edit	Organization Name	Duns Number	Created BY	Created Date	Updated By	Updated Date
	Vision Operations	100	VIVEK	27-Apr-2009 16:13:32	MRATHI	01-Sep-2009 02:12:21
	Vision Corporation	123456789	MRATHI	29-Aug-2009 04:31:32	MRATHI	29-Aug-2009 04:31:32
	CM2	200	MRATHI	29-Aug-2009 04:32:37	MRATHI	29-Aug-2009 04:32:37

Lookups | Client Mappings | Vendor Mappings | Flow Stage Event Mappings | Profiles and Preferences | File Upload | Home

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USJade B2B Solution Screenshots

Use of LOVs to control user inputs

Manage Flow Stage Event Mapping - Windows Internet Explorer

http://ganges.pune.usjadecorp.com:8000/OA_HTML/OA.jsp?page=/oracle/apps/b2b/bms/webui/flowStageEventMap&_ti=1131677423&OAMC=1013995_11_0&menu=Y&oaMen

ORACLE System Setup

Lookups Client Mappings Vendor Mappings **Flow Stage Event Mappings** Profiles and Preferences File Upload Home

Manage Flow Stage Event Mapping

Flow Stage Information

*Flow STANDARD Stage POSTTEST

Stage Event

AddMoreRows Previous 1-5 Next 5

Event	Part Stage	Split Merge Identifier	Wafer To Die Flag
MOVE	FGI		<input type="checkbox"/>
SHIP	FGI		<input type="checkbox"/>
MERGE	FGI	POST-WIP	<input type="checkbox"/>
SPLIT	FGI	POST-WIP	<input type="checkbox"/>
TRANSFER	FGI	POST-WIP	<input type="checkbox"/>

Save Cancel

ASSEMBLY
BUMP
CP1_WAFER
DIE
FGI
SORTED_WAFER
TEST
WAFER

Lookups | Client Mappings | Vendor Mappings | **Flow Stage Event Mappings** | Profiles and Preferences | File Upload | Home

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USJade B2B Solution Screenshots

File load features

Lookups Client Mappings Vendor Mappings Flow Stage Event Mappings Profiles and Preferences **File Upload** Home

Quick Links

Search Parameters

FileName

Upload New File

Previous 1-10 Next

File Name	File Status	Error Message	Uploaded By	Uploaded Date
MBR2A.csv	S		ANONYMOUS	09-Sep-2009 05:32:03
MBR2F.csv	S		ANONYMOUS	09-Sep-2009 05:31:12
MBR11.csv	S		ANONYMOUS	09-Sep-2009 03:34:07
MBR1A.csv	S		ANONYMOUS	09-Sep-2009 03:34:07
ASSY_ATR61.csv	S		ANONYMOUS	09-Sep-2009 03:22:03
FAB_ATR61.csv	S		ANONYMOUS	09-Sep-2009 03:22:03
ASSY_ATR51.csv	S		ANONYMOUS	09-Sep-2009 03:06:11
FAB_ATR51.csv	S		ANONYMOUS	09-Sep-2009 02:48:04
FAB_ATR41.csv	S		ANONYMOUS	09-Sep-2009 02:36:07
WAFER_R5.csv	S		ANONYMOUS	03-Sep-2009 15:28:24

ORACLE System Setups

Lookups Client Mappings Vendor Mappings Flow Stage Event Mappings Profiles and Preferences **File Upload** Home

File Upload

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Profiles and Preferences | File Upload | Home

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Choose file

Look in: oLD

- ASSY_ATR11
- ASSY_ATR21
- ASSY_ATR31
- ASSY_ATR51
- ASSY_ATR61
- ATR1
- ATR2
- ATR3
- FAB_ATR41

USJade B2B Solution Screenshots

Profiles for system configuration

Profile Summary Page - Windows Internet Explorer

http://ganges.pune.usjadecorp.com:8000/OA_HTML/OA.jsp?page=/oracle/apps/b2b/bms/webui/profileSummary&status=EDIT&_ti=1640040665&retainAM=Y&addBreadCrumb=

ORACLE System Setups

Lookups Client Mappings Vendor Mappings Flow Stage Event Mappings **Profiles and Preferences** File Upload Home

Profile Summary

Quick Links

Search Parameters

Profile Name Profile Description Enable Flag Yes

Add New Profile

Edit	Profile Name	Profile Description	Profile Value	Enable Flag	Created By	Created Date	Updated By	Updated Date
	TST_SCRAP	Percentage allowed for automatic processing of test scraps	0.95	Y	MRATHI	09-Sep-2009 00:26:44	MRATHI	24-Oct-2009 04:26:15
	ASSY_SCRAP	Assembly Scrap Percentage Allowed for Automated Processing	.99	Y	MRATHI	29-Aug-2009 04:15:51	MRATHI	24-Oct-2009 04:26:31

Lookups | Client Mappings | Vendor Mappings | Flow Stage Event Mappings | Profiles and Preferences | File Upload | Home

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USJade B2B Solution Screenshots

Configurable transaction mapping

The screenshot shows the Oracle System Setups interface for managing vendor sites. The browser window is titled "Manage VendorSite - Mozilla Firefox" and the URL is "http://de-teleg-ldb02.telegent.com:8054/OA_HTML/OA.jsp?page=/oracle/apps/b2b/bms/webui/vendorSites". The page has a navigation menu with tabs: Lookups, Client Mappings, Vendor Mappings, Flow Stage Event Mappings, Profiles and Preferences, File Upload, and Home. The "Vendor Mappings" tab is active.

Manage VendorSite

Vendor Site Information

Vendor Site: Vendor Site Code: Location Duns Number: Enable Flag

Vendor Site Details

[AddMoreRows](#)

*Flow	*Lot Stage	*Event Code	Split/Merge Identifier	Lot Type Classification	Lot Status Code	*Sub Inventory Code	Trans Inve
STANDARD	ASSEMBLY	RECEIPT		PRODUCTION	PRODUCTION	UTL-WB	
STANDARD	ASSEMBLY	START		PRODUCTION	PRODUCTION	UTL-PASM	
STANDARD	ASSEMBLY	SHIP		PRODUCTION	PRODUCTION	UTL-PASM	

Save Cancel

Lookups Client Mappings Vendor Mappings Flow Stage Event Mappings Profiles and Preferences File Upload Home Diagnostics

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OA Application – Screen Captures

Export to Excel feature

Errors Summary

Quick Links
 Search Parameters

Search Parameters

TransactionDateRange(example: 27-Jan-2008) between and
 Transaction ID:
 Lot Stage:
 Event Name:
 Status:
 Vendor Name:
 Part Number:
 Lot Number:
 Lot Type Classification:
 Organization:
 Filename:

Select All | Select None

Select	View	Edit	Errors	Transaction Date	Transaction ID	Organization Name	Lot Stage	Event Name	Sort Identifier	Status	Sub Status	Ver
<input type="checkbox"/>	View		View Error	09-Jan-2009 16:00:00	0016_SHIP_20090110_16_001		FAB	Ship		E		TSI
<input type="checkbox"/>	View		View Error	09-Jan-2009 16:00:00	0016_SHIP_20090110_16_001		FAB	Ship		E		TSI

OA Application – Screen Captures

Edit Lot Correction(Complex UI)

Code	Error Description
UPL4002	Duplicate Transaction found

Override Errors

Exceeding Scrap Profile (or) Alternate Route

Transaction Information

TransactionDate: 09-Jan-2009 16:00:00 Transaction Id: 0016_SHIP_20090110_16_001

Organization: Lot Stage: FAB Event Name: Ship Sort Identifier:

Split/Merge Identifier: Operation Code: PO Number: PO Line Number:

* Status: Sub Status:

Vendor Details

Vendor Name: Vendor Site:

From Vendor Name: From VendorSite:

To Vendor Name: To VendorSite:

Details

* Part Number: Component Part Revision: Test Program:

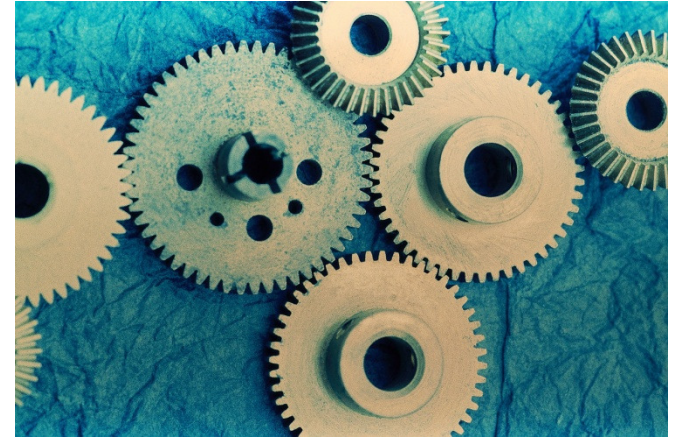
ComponentPartNumber: Split Merge Lot Number: Estimation Completed Date:

Manufacture Part Number: Gross Die Quantity: Rework Charge Type:

Lot Status Code: Changed Lot Quantity: Reason:

Agenda

- Introductions
 - Presenter
 - USJade
- OAF Features
- Riverbed Case Study
- Telegent Systems Case Study
- **Q/A**



Q&A

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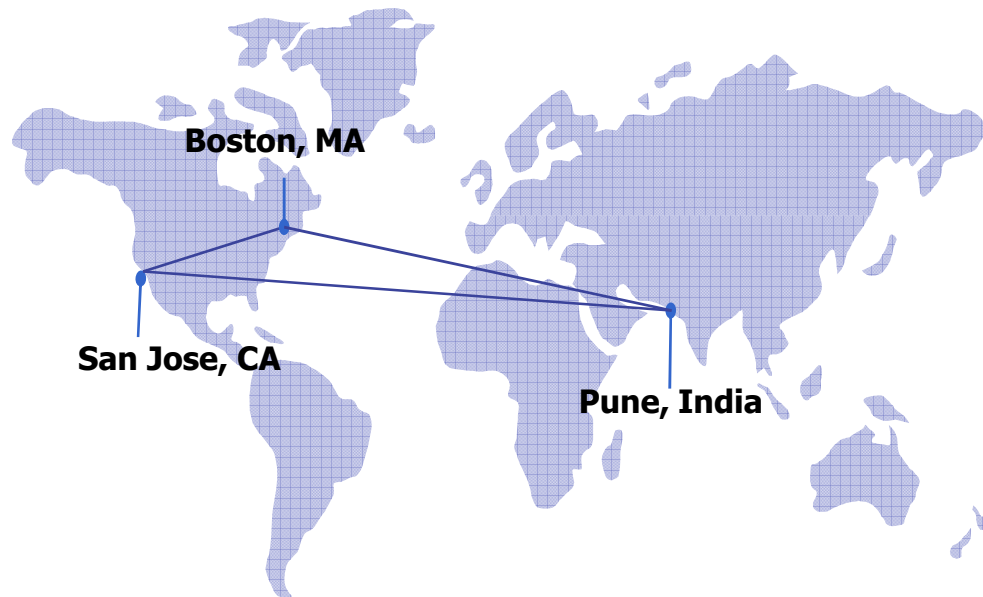
Appendix

Delivery Model

We Deliver Faster, Better, and more Economically

On-Site

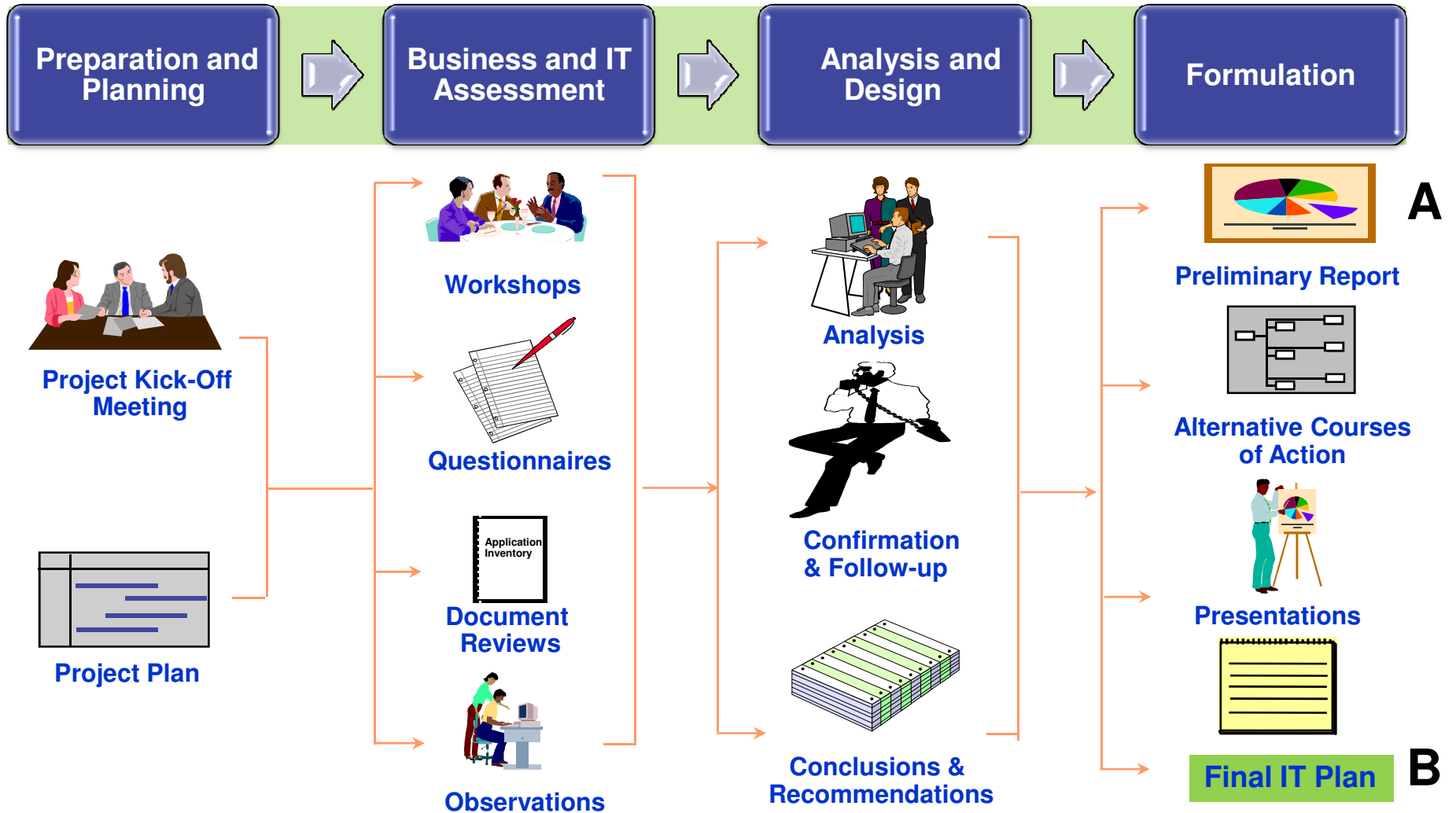
- Planning
- Assessment
- Strategy
- Architecture
- Requirements
- Pilots
- Training
- Staff Augmentation



Offshore

- Prototyping
- Proof of Concept
- Development
- Testing
- Conversion
- Maintenance/Enhancement
- Support

USJade Methodology



Some of Our Customers

